# **Service Innovation Lab - Engagement Brief**

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| **To** | Ministry of Yo |
| **From** | Service Innovation Lab |
| **Date** | 2 August 2019 |
| **Subject** | Y |

### **Purpose**

This paper provides an overview of the work required to design and do initial testing on a mechanism for youth to provide feedback into policy writing.

### **Executive Summary (Context)**

1. Over the last 12 to 18 mo
2. Up till
3. Through
4. The next stage is to

### **Recommendations**

It is recommended that:

* 1. The Service Innovation Lab provide support and guidance with:
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  3. W
  4. Supp
  5. Ide
  6. Te
  7. Design

### **Approach**

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2. Bot
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5. In ad

### **Scope of next phase of work**

1. In Scope - Support and coordination of the work.
2. Out of **Scope** - It is not

**Costs**

1. The costs to engage with the SI Lab will be -

|  |  |  |
| --- | --- | --- |
| **Role** | **Requirements** | **Cost** |
| **Developers** | Up to 5 weeks for two developers, if a development sprint is needed to either integrate the natural language tools or build an MVP for part of the service. |  |
| **Product Owner Coaching** | 1 day a week for at least an 8 week period. This role will support and assist the MYD product owner to deliver the role and engage the technologies |  |
| **Scrum Master** | 1 day a week to co-ordinate and scrum the work |  |
| **Design Support** | 1.5 days a week for up to 8 weeks to support overall design and understand how policy writers would like feedback presented so they can best use it in their policy drafting. |  |
|  |  |  |

1. All

**Who is involved**

**Lab Team:**

Designers:

Developer:

Scrum Master:

Lab Product

Lab oversight :

**Sponsor / agency Team:**

Sponsor -

Overseeing project management -

Product Owner -

Project Team -

1. O

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### **Appendix**